



At SNAP, we understand that all of our clients are at a different place on their journey of reaching their full potential. To help show that journey, we offer our services in three categories:

Live, Learn, and Thrive.

SNAP TO LIVE: Programs and Services focused on basic human needs.

HOUSING

Affordable Rental Housing: SNAP owns over 350 units of affordable housing throughout Spokane. Units are managed by Kiemle & Hagood, with SNAP overseeing the properties and ensuring they remain affordable for neighbors now and into the future.

Foreclosure Prevention Loans: Housing Counselors assess your financial situation and the type of mortgage to help you develop a plan for saving your home from foreclosure. They help you negotiate with your lender, prepare a loan modification request, and in some circumstances, can accompany you to mediation. Direct Mortgage finance loans are available to those who qualify.

Included: Default/Foreclosure Prevention Counseling, Foreclosure Prevention Loans,

Homeless Services: This program helps homeless individuals find shelter throughout Spokane County. Staff works with singles to identify and remedy underlying causes of homelessness. Ultimately, our unhoused neighbors can be moved from shelters to permanent housing. Last year, SNAP was able to transition 246 people from homelessness to permanent housing.

Included: Homeless Housing, Homeless Street Outreach, Homeless Screening, Case Management

Home Ownership Assistance: Classes are offered free of charge to help prospective homeowners assess their readiness to buy, obtain loan approval, and understand the home buying process. Participants receive a certificate of completion and information about affordable financing options. Individual counseling is available as well as down payment assistance loans.

Included: Down Payment Assistance, Mortgage Assistance Loans, Pre-Purchase Counseling, Home Loans,

Rental Assistance: This is not a consistent program, but throughout the pandemic, SNAP received funding to help residents throughout Spokane with rental assistance. Qualifications and availability may vary.

SAFETY:

Home Repair: This program preserves housing by repairing health and safety hazards. This is not designed for cosmetic repairs. We have programs that provide home repairs either at no cost or by using a low-interest loan.

Included: Single Family Rehab, Minor Home Repair, Essential Home Repair, Low-Interest Home Repair Loans

WARMTH:

Energy Assistance: This program assists Spokane County households by paying a portion of their heating costs. A household may receive fuel payment assistance once per program year. Within energy assistance, we also have:

- **Project Share:** Provides emergency energy assistance to households who are not eligible for heating assistance or who have exhausted all other available energy sources.
- **Avista Senior Program:** Helps with Avista expenses for seniors and people living with disabilities.

Weatherization: The program provides improvements, like the addition of insulation, heating system repair, and draft reduction. Weatherized homes use less energy, reducing costs for residents while making homes safer and more comfortable.

SNAP TO LEARN: Programs that build frameworks for increased well-being through classes and skill-building programs.

Energy Conservation Education: This service includes scheduled workshops for in-home sessions that enhance Weatherization, Project Share, and Energy Assistance Programs. During these sessions, participants receive practical, easy-to-use conservation information, and demonstrations and materials to apply in their homes to find low-cost solutions to reduce.

Financial Education: SNAP has a number of different financial education workshops and services that can help you learn the tools to gain increased financial independence and understanding.

Included: Give Yourself a Raise (budgeting), Navigating Your Credit World Workshops and Counseling, Credit Builder Workshops, Credit Builder Loans, Student Loan Repayment Workshop

Homebuyer Education: This three-night course is offered free of charge to help prospective homeowners assess their readiness to buy, obtain loan approval, and understand the home buying process. Participants receive a certificate of completion and information about affordable financing options. Individual counseling is available as well as down payment assistance loans.

SNAP TO THRIVE: Programs that build toward potential, including those that offer advocacy, health assistance, and enhancements to basic needs.

The Business Center: Funded by the Women's Business Center, this provides assistance to all members of the community who wish to start a business or expand an existing business. Workshops and classes put powerful tools in your hands to enhance your professional development.

Business Loans: SNAP offers small business development by allowing participants to successfully enter into business or expand an existing small business. This program includes in-depth training, individual consultation, on-going support, and loans that are more flexible to lend with than traditional financial institutions.

Included: Microlending, Small Business Loans, Business and skill-building workshops

Long-Term Care Ombudsman: Certified volunteers address concerns of residents in long-term care facilities. The Ombudsman is a neutral go-between who works with the residents, families, and staff of nursing homes, adult family homes, boarding homes, and assisted living facilities. Training is available for all interested volunteers.

SNAP Resource Rides: SNAP has transportation services that help vulnerable neighbors with varying needs, including visits to and from medical appointments, dentist appointments, and the pharmacy. Some programs are also available to enhance food security by providing transportation to food sources.

Included: Spokane Ride to Health, Neighbors on the Go Volunteer Driver Program)

ADDITIONAL INFORMATION REGARD SNAP EMPLOYMENT AND VOLUNTEERING:

Volunteering: SNAP has a number of volunteer opportunities available to meet the needs of most people looking to invest their time in SNAP, which includes:

- **Administrative assistance:** Many of our programs could use assistance with general office work, ranging from filing and data entry, to answering phones, to helping with graphic design.
- **Translation Assistance:** If you are multilingual, we can always use your assistance in translating materials.
- **Landscaping:** Our campuses can sometimes use assistance on yard work.
- **Long-Term Care Ombudsman:** Advocating for long-term care facility residents.
- **Volunteer Driver:** We are always in search of volunteer drivers who can help SNAP Resource Rides in taking neighbors to and from their needed appointments.
- **Client Advisory Council:** Modest compensation is available for current or former clients who want to lend their voice a few times a year to shape SNAP's programs and future.

Employment: SNAP has a 93% employee satisfaction rate. There are multiple opportunities to work at SNAP along various fields. We invite applicants of a diverse array of backgrounds and experiences!