



snap

50 YEARS

Since 1966

2016 ANNUAL REPORT

Dear Friends:

When I look back on SNAP's 50th year as Spokane County's community action agency, two vital and familiar themes come to mind: *Safety net and springboard.*

Beneath the pageantry of a very special anniversary, I believe the real source of celebration last year can be traced to the foundation of SNAP and the lives that have been transformed by our mission. In a span that now covers over half a century, the agency has helped our neighbors get to a better place through a unique combination of support, education and encouragement.

In other words – we have lifted them up and shown them their wings.

I think of Father Frank Bach who helped found the first incarnation of SNAP in 1966 with the neighborhood centers in Hillyard, East Central and West Central. I believe Father Bach would be proud of how those early efforts have grown. We still reach out to these areas and throughout Spokane County, emphasizing our core values of Community, Justice and Respect in every interaction.

The SNAP safety net has been there for the most vulnerable among us – the seniors on fixed incomes who aren't certain they can cover their heat bill and still afford groceries; the veteran with a disability who desperately needs a wheelchair ramp; the working class family living in a home that has newspaper for insulation and is long overdue for weatherization.

Often, we see those who have been supported in securing the basic necessities of life empowered to seek more – a college education, better employment, their first home, a new business. SNAP has been there as a springboard with free classes and counseling in areas like credit repair, money management and micro-enterprise development.

Our 50th anniversary celebration gave us a chance to pause and reflect on the good that SNAP has done, courtesy of our donors, our staff, our board and our volunteers – all in the name of making our community a stronger place. It turned out to be a wonderful stroll down memory lane, a journey that only enhanced my gratitude.

We were reminded of success stories like Gennadiy Ivanchenko who came to the U.S. with dreams of becoming a prosperous business owner. When he reached out to our micro-enterprise program years ago, Gennadiy had the idea of offering high-quality, affordable haircuts. We supported him in his entrepreneurial pursuits and now Oasis Hair Salons has four thriving locations.

"I couldn't have done it without SNAP," Gennadiy said.

When it came time for our staff to organize our "official" 50th celebration, I was thrilled and humbled to learn of our employees' decision to observe the occasion by providing volunteer service to a variety of community groups and neighborhoods. In retrospect, it was par for the course. I am fortunate to work with colleagues who consistently put others before themselves.

At SNAP, we've always known that poverty does not define the person. As our agency hearkened back on 50 years of helping our neighbors exit poverty, I was reminded of some insightful words offered by a nonprofit colleague – "Instead of merely talking about those living in poverty, we need to talk more with them."

My hope is that we will continue to do this and more as SNAP launches into our next 50 years. After all, it is these conversations that help our neighbors find and utilize their brilliant wings.

In gratitude,

Julie Honekamp, SNAP CEO

MISSION

To provide access and connections to resources that create opportunities, with dignity, for people of low income.



Celebrating SNAP's 50th year

[Top, left to right] Spokane Mayor David Condon presents SNAP CEO Julie Honekamp with a donation of \$100,000 as the beneficiary of the 2017 Our Town Gala. Kalae Chock from KHQ drops by the SNAP Ft. Wright office as part of the station's "Coffee's On Us" segment recognizing SNAP for making a difference in the community. Bluegrass band *Run Boy Run* performs for a special SNAP fundraising concert.

[Middle right] Avista CEO Scott Morris, pictured at SNAP's 2016 *Ode to Opportunity* luncheon, was among a list of generous donors who contributed to SNAP's "Gold Club" campaign that raised \$100,000 for SNAP's endowment. Avista stepped up to give \$50,000 as a campaign match.



David Bradley, one of the catalysts of the Community Action legislative effort since 1976, spoke to SNAP staff about the history of Community Action and the "War on Poverty" at a special seminar in April.



[Bottom, left to right] Awards at SNAP's annual Partner Appreciation event are given to community partners who represent SNAP's core values of Community, Justice and Respect as well as Mission in Action Special recognition was paid in 2016 to those who have supported and enriched SNAP for 15 years or more. SNAP employees volunteered in July, cleaning up and landscaping area neighborhoods, visiting local seniors and kids and sorting food at Second Harvest. The SNAP Board of Directors joined other community partners at a poverty simulation where they walked in the shoes of those going through a variety of challenges. "It was a very constructive, very educational exercise," said SNAP CEO Julie Honekamp.



2016 Financial Picture

Activities and changes in net assets for the year ending December 31.

UNAUDITED



SOURCE OF FUNDS

Other Revenue	\$536,020
Client Fees, In-Kind, & Matching	\$1,763,258
Public & Private Support	\$8,215,125
Government Awards	\$11,083,825
TOTAL	\$21,598,229



USE OF FUNDS

Community Action	\$12,963,057
Housing Services	\$7,484,957
Financial Stability	\$2,731,094
TOTAL	\$23,179,108

SNAP relies on donations to respond to our communities' needs

Want to make an impact? Call 456-SNAP or visit www.snapwa.org/give

Leaving a Legacy

Many know Eric Johnson as a founding member of the Spokane Folklore Society. Others remember him as one of the catalysts in the development of a trio of community centers in the city of Spokane. While he was helping with the East Central Community Center, Eric got to know Larry Stuckart, longtime SNAP CEO. Prior to that, he learned how the agency provides pathways to stability for low-income residents.

Now retired, Eric wanted to leave a legacy that would make his community a stronger place. He thought of SNAP and decided to include the agency in his will. The gift? The Spokane home he has lived in for decades.

"I first learned of SNAP in the mid-1970s while working on developing the city community centers and was impressed with the scope of its efforts to help the less-fortunate get back on their feet," Eric said. "SNAP's work has only gotten broader since then. They can sell the house and apply the money to whatever is needed most helping people get back on their feet and be self-sufficient."



2016 Board of Directors

John Hemmingson, Chair
Lakeside Capital Group

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Community Volunteer

Lyndia Wilson
Spokane Regional Health District

Kim Ferraro
West Central Community Center

P.J. Grabicki
Randall & Danskin

VALUES

Community

We believe that nurturing client-focused partnerships builds community.

Justice

We believe in recognizing the dignity and inherent worth of all individuals.

Respect

We believe in advocating for what is fair, honorable and equitable.



Find the 2016 donor list @ www.snapwa.org/donors

VISION

A strong community where all people have the opportunity to strive toward their full potential.



Healthy Home Repair

SNAP was awarded a grant from the Washington State Department of Commerce to fund the Healthy Home Repair program for one year. The goal of the Healthy Home Repair program is to improve the indoor air quality of the home, reducing respiratory health triggers for young children and other vulnerable individuals in the home.

Healthy Homes addresses a range of asthma triggers, such as dust mites, mold, toxic cleaning products, pests, cigarette smoke and ventilation. SNAP professionals provide information and tools regarding steps to reduce asthma triggers in the home. Using state of the art equipment and techniques, technicians identify and install the measures best suited for each home.

Spokane Ride to Care

This new program is a collaborative effort between a diverse group of healthcare professionals, SNAP, health plan providers, and community partners to provide transportation for persons who call 911 for non-emergent healthcare needs.

The Spokane Ride to Care program stems from a recommendation made by the Mayor's Task Force on Fire and EMS and provides an appropriate alternative to an emergency room visit for low acuity patients to help efficiently use local EMS resources and return them to service for more emergent community needs.

This program reduces transportation barriers to care, improves the capacity of the local emergency system, and lowers healthcare costs to patients and providers. By providing an in-person assessment to determine their appropriateness for this program, patients are able to receive lower-cost same-day care, prescriptions and transportation to and from their home.

SNAP provides resources and education through programs that help people who:

- Hope to buy their first home
- Want to make the most of their money
- Want to clean up their credit
- Need to make their home safer or more accessible
- Want to start a successful business
- Want a warmer home
- Need an affordable home



Windstorm Debris Removal

Many low-income home owners in the Spokane area struggled with the cost of removing storm damaged trees, stumps and debris following the windstorm in November 2015.

SNAP helped 36 households in the city of Spokane clear debris from their property, and with funding from the city of Spokane Valley SNAP assisted 10 households with everything from roof repair to windstorm debris removal.

Low Interest Home Repair Loans

SNAP, in cooperation with the city of Spokane, offers low interest loans to home owners that live in the city to make major repairs to their home costing from \$10,000 to \$30,000. The program currently offers a 3% interest rate on loans for home owners to address health and safety risks or make energy efficiency upgrades.

- Sewer problems
- Plumbing problems
- Roof replacement
- Hot water tanks
- Furnace repairs
- Appliance repairs
- Accessibility modifications
- Electrical problems

Youth Transitional Housing

Youth Transitional Housing (Youth TH) is a partnership between SNAP and Volunteers of America (VOA) for the purpose of providing housing, support services and rental assistance to homeless youth.

- The Youth TH program started in March 2016
- 21 youth were served in 2016
- 40+ life skills classes have been provided

The Young Adult Housing Program (YAHP) is a partnership between SNAP and Volunteers of America (VOA) that provides a combination of transitional housing and rapid re-housing. The program provides support services and rental assistance for homeless youth.

- YAHP started in November of 2016
- 32 clients were served in the program since that time.

Both programs were designed to provide early, progressive engagement in order to prevent chronic homelessness and to create housing stability for youth between the ages of 18 and 24.

Stay Connected



2016 Programs

- Homeownership Programs
- Foreclosure Prevention
- Credit Builder
- Money Management
- Second Chance Banking
- Refugee IDA Savings
- Small Business Development, Training & Lending
- Women's Business Center
- Weatherization
- Home Repair
- Energy Conservation Education
- Energy Assistance
- Homeless Street Outreach
- Youth Transitional Housing
- Homeless Child Daycare
- Long Term Care Ombudsman
- Affordable Rental Housing

SNAP in 2016

Served **47,421** people

Saved **204** homes from foreclosure

Helped start or expand **104** small businesses

Weatherized **245** homes for energy efficiency

Completed **749** home repairs and accessibility modifications

Provided energy assistance to **14,539** households

Transitioned **380** people from homelessness to permanent housing

Fulfilled our mission with the help of **6,837** hours of volunteer service

Provided affordable housing to **878** people

Engaged people in **24,487** educational opportunities

Helped first-time homebuyers purchase **56** homes

Provided **\$1.24 million** in loans for home repairs, small business development, foreclosure prevention and down payment assistance

Made **2,036** visits to long-term care facilities to advocate for elderly and disabled residents



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SNAP is a 501(c)(3) non-profit organization