Dear Friends:

What does it mean to be a neighbor? Is it about proximity – sharing the same zip code or shopping at the same grocery store?

Or perhaps it’s more. Being a true neighbor seems to involve reliability and a willingness to be there in times of need. If you are sick and your driveway is covered in snow, I’m going to drop by with a shovel. The fact that I’m next door makes me aware of the problem but it doesn’t require me to help. I do it because I care about your well-being.

When this kind of reinforcement repeats itself again and again, a tapestry of strength is built within a community. Buoyed by a dependable foundation, neighbors in need are able to construct stable and enriching lives.

Last year, 45,124 of our neighbors reached out to SNAP and we were there. It could have been a furnace replacement that meant a warm home in the winter or classes and counseling that boosted a credit score and led to the purchase of a badly needed vehicle. Maybe it came in the form of timely energy assistance that kept power on or perhaps a small business loan that turned a local entrepreneur’s vision into a storefront. When our neighbors experience our care and reinforcement, they feel a sense of belonging. The community becomes a place where they feel empowered. At SNAP, we know that consistent encouragement, paired with concrete resources, leads to our neighbors achieving their human potential.

It’s the kind of dynamic building project that benefits us all.

In gratitude,

Julie Honekamp, SNAP CEO

INCREASING THE HUMAN POTENTIAL OF OUR COMMUNITY BY PROVIDING OPPORTUNITIES FOR PEOPLE IN NEED.
SNAP SERVICE AREAS

FORT WRIGHT
3102 W Ft. George Wright Dr.
Spokane, WA 99224
Volunteering | Energy Assistance
Ride to Health | Long-Term Care Ombudsman
Fundraising/Communications | Accounting
Information Technology | Human Resources

DOWNTOWN
212 S Wall St - Spokane, WA 99201
Homeless Outreach | Rapid Rehousing
Singles Homeless Coordinated Assessment
Young Adult Housing Programs

ENERGY ON 2nd
705 W 2nd Ave
Spokane, WA 99201
Energy Assistance

NORTHEAST
4001 N Cook St, Spokane, WA 99207
Energy Assistance

ARMORY
500 S Stone St - Spokane, WA 99202
Weatherization | Home Repair Energy
Conservation Education | Single Family Home Rehab

EAST | Financial Access
500 S Stone St - Spokane, WA 99202
Homeownership Programs | Credit Building
Foreclosure Prevention | Financial Education
Women’s Business Center | Home Lending
Business Lending | Business Development

SNAP AFFORDABLE HOUSING
ALEXANDRIA AVONDALE COURT
BELAMY COLLINS
HILLCREST VILLAGE PACIFIC PATRICIAN PINE VILLA
REPUBLIC GARDENS RESIDENT COURT RIVERWALK I, LLC RIVERWALK II, LLC
SINTO ST. ANNE’S TRIPLEX WINDSOR WOODHAVEN

SNAP OFFICES
FORT WRIGHT
VALLEY EAST
ENERGY ON 2ND

SNAP BEGINS IMPLEMENTATION OF A NEW PILOT ENERGY PROGRAM.
SNAP’S COMMUNICATIONS AND DEVELOPMENT TEAM LAUNCHES ITS FIRST PLANNED GIVING ADVISORY COUNCIL.
SNAP operates using a Theory of Change. Inherent to this model is the belief that poverty is stressful and harmful to families and communities, and that every person has the ability to progress toward stability and gain the tools to thrive. We know that success looks different to each person, but by focusing first on moving our neighbors toward stability, SNAP can then direct our efforts toward helping them Live, Learn, and build the foundation they need to exit poverty and Thrive.

**PROGRAMS TO LIVE:**
- Affordable Housing Assistance
- Down Payment/Closing Cost Assistance
- Energy Assistance
- Essential Home Repair
- Foreclosure Prevention Loans
- Home Loans
- Minor Home Repair Loans
- Mortgage Default Counseling
- Pre-Purchase Counseling
- Rapid Rehousing for Single Adults
- Single Coordinated Homeless Assessment
- Weatherization
- Homeless Outreach

**PROGRAMS TO LEARN:**
- Energy Conservation Education
- Home Buyer Education
- Credit Building Expertise
- Money Management Education
- Business Loans
- Low-Interest Home Repair Loans
- Second Chance Banking
- Home Mortgage Loans
- Women’s Business Center
- Long-Term Care Ombudsman
- Spokane Ride to Health
- Vehicle Emissions Repair
- Credit Building Expertise

**PROGRAMS TO THRIVE:**
- Business Loans
- Low-Interest Home Repair Loans
- Second Chance Banking
- Home Mortgage Loans
- Women’s Business Center
- Long-Term Care Ombudsman
- Spokane Ride to Health
- Vehicle Emissions Repair
- Credit Building Expertise

SNAP was the beneficiary of over 300 volunteers taking part in Spokane’s Comcast Cares Day.

BECU helped SNAP celebrate Community Action Month by providing a $10k donation match for mobile pledges.
In October, SNAP teamed up with Avista to host Energy Assistance walk-in appointments. In the first day alone, we served 746 neighbors by going out to the community and reducing barriers to assistance.

Our Homeless Services team partnered with Spokane Riverkeeper in Summer 2018 to provide outreach to homeless encampments along the riverbanks. Our team came prepared with resource maps, donated KIND Bars, water, and compassion to serve the community.

In September, SNAP’s Long-Term Care Ombudsman Program partnered with the Spokane Human Rights Commission to host a “Courageous Conversation” on the “Invisible and Forgotten Elderly.” This panel educated the community on how to honor the dignity of seniors and people living with disabilities.

SNAP operates under the vision of building a strong community where all people have the opportunity to strive toward their full potential. Everybody is at a different stage in their life cycle, so they need different tools to achieve their capacity.

At the beginning of this cycle are the foundations one needs to LIVE- shelter, warmth, electricity. Only once these basic needs are met can one begin to LEARN in order to gain the tools to develop on this foundation. Finally, with living needs and learning taken care of, one can finally begin to THRIVE- and reach the potential that was always possible. This is the journey SNAP guides its neighbors through: LIVE, LEARN, and THRIVE.

Our Annual Dad’s Day Dash had a record 399 registrants and 24 sponsors. Join us on June 16, 2019 for our 7th Annual 5K!
Last year, SNAP conducted a Community Needs Assessment. What we found was a dearth of safe and affordable housing, poverty above the state and national level (disproportionately so among nonwhite racial and ethnic categories), and increasing violence associated with economic depression.

**Here are some ways SNAP made a discernible impact:**
- Made improvements on 1,024 homes
- Warmed and lit 11,999 households
- Provided affordable housing to 851 neighbors

**BEHIND EACH OF THESE NUMBERS ARE REAL PEOPLE WHO HAVE FELT THIS IMPACT.**

**HERE IS JUSTINA’S STORY:**

Growing up on the Colville Indian Reservation, Justina aspired to become the first person in her family to earn a four-year college diploma.

“I knew that pursuing higher education was the best thing I could do for my kids,” she recalls. “I wanted to be someone they could be proud of.”

With her children at her side, Justina enrolled at Eastern Washington University and seemed well on her way to earning a bachelor’s degree.

Then, after a series of financial hardships, Justina faced losing her housing and having to withdraw from school.

A caring friend of Justina’s scoured local resources and discovered that SNAP offered housing support.

“I was accepted into SNAP’s Homelessness Prevention program,” Justina said. “My seemingly hopeless situation turned into a key, life-altering moment for me and my children.”

With her housing intact, Justina went on to earn her degree and is now on the verge of a master’s in speech communications.

“Now I have the confidence and intellectual capacity to go out in the world, advocate and work hard for the betterment of my children, my people and the world,” Justina said.
SNAP RECEIVES A $1 MILLION EQUITY EQUIVALENT INVESTMENT LOAN FROM MOUNTAIN WEST BANK TO ASSIST HOMEOWNERS AND BUSINESSES.

THE OPPORTUNITY TO FOCUS ON GROWTH AND EDUCATION IS VITAL TO REACHING ONE’S FULL POTENTIAL, YET IT’S HARD TO DO WHILE STILL STRUGGLING FOR SHELTER OR ELECTRICITY. ONCE SNAP HAS OFFERED THE FOUNDATIONS OF LIVING, OUR NEIGHBORS CAN BEGIN TO NURTURE AND DEVELOP THE ENTIRE NEIGHBORHOOD BY ENRICHING THEMSELVES WITH SNAP: TO LEARN. SNAP OFFERS FOUR BASIC PROGRAMS TO HELP OUR NEIGHBORS LEARN AND GROW AND ENHANCE THE COMMUNITIES THEY INHABIT.

Here are just a few ways SNAP made an impact last year:

- PUT 574 PEOPLE THROUGH OUR FIRST-TIME HOMEBUYER EDUCATION
- EDUCATED 10,884 PEOPLE IN ENERGY CONSERVATION
- TAUGHT 247 PEOPLE HOW TO BUDGET THEIR INCOME

SNAP’s Community Needs Assessment found a serious need for financial resiliency among our Spokane County neighbors. Despite a low rate of inflation nationwide, the bare minimum Household Survival Budget increased by 27%. This reinforces the need to build credit, financial resiliency, and budgeting skills.

THESE ARE NEIGHBORS WHO CAN NOW TAKE THESE SKILLS AND USE THEM TO IMPROVE THEIR LIVES, THEIR FAMILIES, AND THEIR NEIGHBORHOOD.

Here’s the story of Christy and Nathan.

In 2011, Christy and Nathan decided to follow their dreams of higher education. Without a steady income, they relied on SNAP energy assistance to keep their power on. But soon they had a baby girl, and their rented apartment was too small. Wanting a bigger place, owning a home became a dream for them.

Christy and Nathan then took advantage of the education programs SNAP offers by completing our Credit Building Loan Program, Pre-Purchase Counseling, and Home Buyers Education courses.

With these tools in place, Nathan and Christy secured a loan and qualified for down payment assistance.

In Spring 2016, the family moved into their own home. They have since utilized SNAP’s Weatherization and Essential Home Repair Programs to make their home warmer and safer.

Nathan has a steady job, and Christy is due to receive her Master’s degree in 2019, while building her resume and giving back by volunteering for SNAP. The couple is now thriving— but the first step was to focus on their own growth and development.
THE FINAL STAGE OF THE JOURNEY TOWARD REACHING ONE’S FULL POTENTIAL. BASIC NEEDS ARE MET. THEY’VE LEARNED THE TOOLS TO GROW AND DEVELOP. NOW IT’S TIME TO FLOURISH. SNAP HAS 9 PROGRAMS DESIGNED TO MOVE OUR NEIGHBORS BEYOND BASIC SURVIVAL SO THEY CAN PROSPER AND SUCCEED. AT SNAP, WE KNOW THAT WHEN ONE PERSON THRIVES, THE WHOLE COMMUNITY THRIVES. THIS COULD BE IN THE FORM OF SNAP-SUPPORTED BUSINESS COCHINITO TAQUERIA BRINGING 28 NEW JOBS TO THE AREA, OR IT COULD BE IN THE FORM OF KNOWING THERE’S SOMEONE TO ADVOCATE FOR LOVED ONES WHO ARE ELDERLY OR DISABLED.

Last year SNAP made an impact in helping our neighbors thrive by:
- HELPING TO START 21 NEW BUSINESSES
- MAKING 1,504 VISITS TO LONG-TERM CARE FACILITIES
- HELPING 130 FAMILIES PURCHASE A HOME

ALL OF THESE STATISTICS ARE LITERALLY CHANGING THE LANDSCAPE OF SPOKANE COUNTY. HERE’S HOW SNAP HELPED ONE COUPLE TO THRIVE BY STARTING THEIR OWN BUSINESS, WHICH HAS, IN TURN, HELPED HUNDREDS OF OTHER NEIGHBORS TO THRIVE AS WELL.

HERE’S LONNIE AND BRENDA’S STORY.

Each day at Anvil Welding Instruction in Spokane, students walk by a growing list of employers looking to hire qualified welders at competitive wages.

Lonnie and Brenda Benn saw the need for a welding school before they opened Anvil in 2014.

“We saw that there was a skills gap,” Lonnie said.

The Benns were able to access a timely business loan and counseling from SNAP Financial Access to get off the ground.

“We had a goal in mind of where we wanted to go,” Brenda says. “We just needed SNAP to get there.”

Anvil celebrated its five-year anniversary on Feb. 1, 2019. Enrollment is consistently near capacity and the business has a 70-percent placement rate for living wage jobs.

Just as SNAP has helped Anvil thrive, the Benns are giving those who walk through their doors the tools to secure long-term career success.

“We turn unskilled workers into skilled workers,” Lonnie said. “A lot of times, people just need a little hope. That’s what SNAP provided us – hope and opportunity.”
ANNUAL ODE TO OPPORTUNITY FUNDRAISER HAS A RECORD 44 SPONSORS! JOIN US THIS YEAR ON OCTOBER 2, 2019 WHERE KENT HOFFMAN WILL BE OUR KEYNOTE SPEAKER.
Each year we are humbled by the support we receive from our community. Support from our donors helps us carry out our important work, and every dollar helps. Listed here are the businesses and individuals who supported us with one or more donations throughout 2018.

**FOR THOSE WANTING TO HAVE A GREATER IMPACT,**
A PLANNED GIFT SET ASIDE IN A WILL OR ESTATE OR A DONATION TO OUR ENDOWMENT CAN LEAVE A LASTING AND IMPACTFUL LEGACY.

If you would like to talk to someone about other giving options, including how to join SNAP’s Giving Circles, PLEASE CONTACT US.

509-456-7627 x5240
SNAPWA.ORG

FOR OUR FULL LIST OF DONORS PLEASE GO TO: WWW.SNAPWA.ORG/2018-DONORS
SNAP SELECTS VENDORS FOR OUR MAJOR DATABASE REDESIGN, PROVIDING US INFRASTRUCTURE FOR YEARS TO COME.

“TED AND I PRAYED FOR A MIRACLE. SNAP ULTIMATELY BECAME THE INCREDIBLE AND MIRACULOUS ANSWER TO OUR PRAYERS”

– CINDY –
SNAP CLIENT

“I STILL CAN’T BELIEVE HOW LUCKY I AM TO GET SUCH A WONDERFUL PROGRAM TO HELP ME; I’M VERY GRATEFUL. I HAVE STAGE 4 CANCER AND IT’S WONDERFUL TO BE WARM.”

– ROBERT –
SNAP CLIENT

“I AM GRATEFUL FOR THE HELP I RECEIVED, NOW I TRY TO GIVE BACK.”

– AMY –
SNAP CLIENT

BUSINESSES, CHURCHES, AND FOUNDATIONS

AIR CONTROL HEATING & ELECTRIC
ALASKA USA FEDERAL CREDIT UNION
ALLIANT
AMERIGROUP CORPORATION
ARBYS OF SPOKANE
AVISTA
AVISTA FOUNDATION
BAIRD FOUNDATION INC
BANK OF AMERICA CHARITABLE FOUNDATION
BANNER BANK
BECU
BERNARDO WILLS ARCHITECTS PC
BETTER HEALTH TOGETHER
BROADWAY GROUP
CAMCO CONSTRUCTION
CARMAX
CATHEDRAL OF ST JOHN THE EVANGELIST
CATHOLIC CHARITIES
CENTER FOR ORGANIZATIONAL REFORM
CHILDREN’S CHOICE PEDIATRIC DENTISTRY
CITY GLASS
CLEAR RISK SOLUTIONS
COAST REAL ESTATE SERVICES
COFFMAN ENGINEERS
COMCAST
COMMONWEALTH AGENCY INC
DAVITA TOTAL RENAL CARE
DIVINE’S CORPORATION
EIDE BAILLY LLP
EXCELSIOR YOUTH CENTER
FAITH BIBLE CHURCH
FIRST INTERSTATE BANK
FRUCI & ASSOCIATES
GEE AUTOMOTIVE COMPANIES
GEODESIGNS
GEORGE F. JEWETT FOUNDATION
GESACREDIT UNION
GONZAGA UNIVERSITY

GREER ENTERPRISES
GROUP HEALTH COMMUNITY FOUNDATION
GUS JOHNSON FORD
HANNA & ASSOCIATES HAWKINS EDWARDS, INC.
HDR ENGINEERS
HORIZON CREDIT UNION
HOSPICE OF SPOKANE
HOTEL RL
HOTSTART INC
IBM
INLAND CONSTRUCTION & DEVELOPMENT CO.
INLAND POWER & LIGHT
INNOVIA FOUNDATION
INTEGRUS ARCHITECTURE
ITRON COMMUNITY INVESTMENT
JOSH 24:15, LLC
KAPELAC FINANCIAL SERVICES
KIEMLE & HAGOOD COMPANY
LAKESIDE CAPITAL GROUP
LARRY H MILLER AUTO GROUP
LUKINS & ANNIS
MAINSTREAM ELECTRIC
MISTEREK FAMILY FUND
MODERN ELECTRIC WATER COMPANY
MOLINA HEALTHCARE OF WA MOUNT ST JOSEPH SISTERS
MOUNTAIN WEST BANK
NAPMW-SPOKANE
NATIONAL EQUITY FUND
NORTHWEST TACO CO
NUMERICA CREDIT UNION
PAINE HAMBLEN LLP
PICABU BISTRO
PLESE PRINTING AND MARKETING
PRIME REAL ESTATE
PROVIDENCE HEALTH & SERVICES RANDALL DANSKIN, P.S.
RESOURCE SYNERGY

ROSAUERS
SAFeway FOUNDATION
SINSINAWA DOMINICANS, INC
SISTERS OF PROVIDENCE
SPokane ASSOCIATION OF REALTORS
SPokane CHIEFS
SPokane COUNTY SUPERIOR COURT
SPokane COUNTY TITLE
SPokane FEDERAL CREDIT UNION
SPokane REAL ESTATE SERVICES
SPokane REGIONAL HEALTH DISTRICT
SPokane VALLEY COMMUNITY OF CHRIST
ST CLARE ECUMENICAL
CATHOLIC COMMUNITY
ST LUKE LUTHERAN CHURCH
ST. STEPHENS EPISCOPAL CHURCH
THAI BAMBOO RESTAURANT, LLC
TRAVELERS COMPANIES INC
UBS FINANCIAL
UMPQUA BANK
US BANK
VALLEY ROTARY CHARITABLE ASSOCIATION
VIREN AND ASSOCIATES INC
WAGSTAFF, INC.
WASHINGTON FEDERAL FOUNDATION
WASHINGTON TRUST BANK
WELLS FARGO
WHEATLAND BANK
WHITWORTH UNIVERSITY
WITHERSPOON BRAJCICH
WSECU
ZBA ARCHITECTURE PS

PHOTO BY CRAIG GOODWIN
<table>
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<tr>
<th><strong>SERVED</strong></th>
<th>45,124 <strong>PEOPLE</strong></th>
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<tr>
<td><strong>SAVED</strong></td>
<td>240 <strong>HOMES FROM FORECLOSURE</strong></td>
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<td><strong>WEATHERIZED</strong></td>
<td>246 <strong>HOMES</strong></td>
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<tr>
<td><strong>HELPED START OR EXPAND</strong></td>
<td>21 <strong>SMALL BUSINESSES</strong></td>
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<td><strong>PROVIDED</strong></td>
<td>447 <strong>RIDES TO AND FROM URGENT CARE FACILITIES</strong></td>
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<tr>
<td><strong>HELPED CREATE OR RETAIN</strong></td>
<td>85 <strong>JOBS</strong></td>
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<tr>
<td><strong>COMPLETED</strong></td>
<td>778 <strong>HOME REPAIRS &amp; ACCESSIBILITY MODIFICATIONS</strong></td>
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<tr>
<td><strong>PROVIDED AFFORDABLE HOUSING TO</strong></td>
<td>851 <strong>PEOPLE</strong></td>
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<td><strong>HELPED</strong></td>
<td>130 <strong>FIRST-TIME HOMEBUYERS PURCHASE HOMES</strong></td>
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<td><strong>FULFILLED OUR MISSION WITH THE HELP OF</strong></td>
<td>10,402 <strong>HOURS OF VOLUNTEER SERVICE</strong></td>
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<td><strong>ENGAGED PEOPLE IN</strong></td>
<td>12,979 <strong>EDUCATIONAL OPPORTUNITIES</strong></td>
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<td><strong>PROVIDED ENERGY ASSISTANCE TO</strong></td>
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<tr>
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<td>$1,339,976 <strong>FOR HOME REPAIRS, SMALL BUSINESS DEVELOPMENT, FORECLOSURE PREVENTION, &amp; DOWNPAYMENT ASSISTANCE</strong></td>
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<td><strong>MADE</strong></td>
<td>1,504 <strong>VISITS TO LONG TERM CARE FACILITIES TO ADVOCATE FOR ELDERLY AND DISABLED RESIDENTS</strong></td>
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<td><strong>PERFORMED</strong></td>
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<td><strong>TRANSITIONED</strong></td>
<td>351 <strong>PEOPLE FROM HOMELESSNESS TO PERMANENT HOUSING</strong></td>
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**Photo by Craig Goodwin**

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**SNAP**
**NEIGHBORS BY YOUR SIDE**

**SNAP** is a 501(c)(3) non-profit organization - EIN #91-1311127

**SNAPW.A.ORG**

**509-456-SNAP**

**STAY CONNECTED**

**@SNAPspokane**